

## Important customer information about the thermal cover

Using a spa cover helps reduce energy costs by minimizing heat loss and evaporation. The cover is an effective means of protecting the spa from dirt and fallen leaves.

The manufacturer provides a 2-year warranty against defects in materials and workmanship. Wear and fading of materials exposed to direct sunlight occurs naturally over time and are not considered as legitimate defects. A change in thread shade due to UV radiation does not affect the function of the thermal cover and therefore will not be recognized as a claim. The thermal cover is not a walking cover, therefore defects caused by excessive load will not be recognized as warranted and will not be covered by warranty!

Due to snow, rain, and regular wear and tear and subsequent sagging of the thermal cover, water can collect and the weight of the water can cause a sagging problem. A thick layer of snow should always be removed from the thermal cover as soon as possible and should not accumulate. Always use a broom to remove snow and ice, never a shovel! Never leave the thermal cover unchecked on the spa body for long periods of time. Condensation can cause water to enter the thermal cover and cause it to sag.

**WARNING: To protect the cover and maintain safety, do not sit, climb or lie on the cover. Do not place objects on the cover. The thermal cover is not a safety feature and does not replace the bathing area fence. Do not allow pets to enter onto the thermal cover. Avoid the accumulation of snow and ice on the thermal cover.**

Handle the thermal cover with care - dropping or falling the thermal cover can cause the inner filling to break.

**WARNING: Do not lift the thermal cover by the handles when opening. A vacuum pressure is created between the thermo cover and the spa and could damage the thermo cover. Therefore, it is always necessary to lift the thermal cover by hand from underneath. We recommend using a thermal cover lifter to open it.**

Maintain the water quality with products that you consult with your spa dealer. Poor water maintenance can adversely affect the condition and quality of your thermal cover.

After applying treatment chemicals to spa, wait 30 - 45 minutes before placing the thermal cover back on the spa - this allows the fumes from the chemicals to dissipate.

## Care and maintenance

Proper care of the spa cover is important: clean and treat with an eco-leather or synthetic leather cleaning product as needed. Damage caused by improper cleaning agents cannot be guaranteed. To clean, use a product specifically designed for spa covers or saddle soap to protect the outer vinyl layer.

Avoid products containing silicone such as auto vinyl products.

**Procedure:**

1. Remove the spa cover, unzip and remove the foam core (polystyrene).
2. Lay the cover flat and rinse it with plenty of water from a hose or bucket.
3. Clean the inside of the shell with a soft cloth or sponge with detergent, soap or thermal cover cleaner.

**Caution: do not let the detergent solution dry on the cover before rinsing!**

4. Rinse the thermo cover thoroughly and let it dry in the sun.
5. Clean the foam cores with a sponge and rinse.
6. Then place them in the shade and let them dry.

**Caution: never leave foam cores to dry in the sun, they may melt!**

7. After drying, spray the foam core with an anti-mould product, allow to dry and then place back into the thermo cover.

Remember that the thermo cover should be thoroughly cleaned at least once a month. To clean the outside, use a dishwashing detergent or special cleaner, rinse and dry thoroughly.

Occasionally mould may occur on parts of the thermal cover, which is common in humid environments. It is therefore necessary to clean the thermo cover regularly.

When reassembling the cover, invert/rotate the foam core (polystyrene).

Flipping/rotating the foam core (polystyrene) at least twice a year will maximize water drainage and greatly extend the life of the thermal cover. If you only open one side of the thermo cover at a time when using the hot tub, make sure you regularly flip/rotate the core (polystyrene) from side to side to avoid overexposing one side.

A special thermal foil for spas can be placed on the water surface to help retain heat while protecting the underside of the thermal cover.